

JOB DESCRIPTION	
Job title: Executive – Voice	
Site/Location/Customer/Project:	Mumbai
Job overview:	Executive Voice is responsible for consulting, analysis, and implementation support for Collaboration Project Handle multiple Collaboration projects Technical documentation for projects management Work as team player.
Primary Responsibilities and Activities:	<ul style="list-style-type: none"> -He/She should have worked in Cisco Collaboration, Tele presence & Video Conferencing Technologies and solutions - Responsible for verifying IPT solutions from post sales perspective. - Need to Handle escalations from Voice implementation Team. - Preparing Low Level & High Level Document for the implementations - Implementation of Cisco Unified Communication Manager - Implementation of Cisco Unity Connection, IM& Presence - Integration of Cisco IP contact Center Express - Implementation of CME and CUE - Implementation of Voice Gateways - Configuration of 6900, 7900, 9900 Series IP Phones - Implementation of Telepresence Server , conductor, MCU - Implementation of Tandberg and Polycom Video Endpoints - Implementation Cisco Routers and Switches
Preferred knowledge and skill set:	<ul style="list-style-type: none"> - WAN and LAN, QoS - Excellent client management/resolution, problem solving, debugging/troubleshooting skills - Excellent oral, written & presentation communications skills - CCVP / CCIE – or Higher Cisco Certification or any other CISCO certification would be an advantage - Required Expertise on following Technology - Cisco call manager (current and past versions) - Cisco unity/unity connections versions 4 thru 8.5 - Cisco call manager express/unity express - Cisco meeting place/meeting place express - H323/SIP/MGCP/Cube - Related telephony – Hardware & Software